



SENIOR ADVISOR

LEONARD BURLAZZI

AREAS OF EXPERTISE

Outside Plant Engineering, OSS Architectures, Service Fulfillment, Access Network Architectures, Service Assurance, Data Analysis, Enterprise Service Provisioning, Process Improvement, Training Delivery

CERTIFICATIONS AND TRAINING

ITIL, eTOM, Instructor Certifications from Digital Switch Corporation and Bell Atlantic, Interviewer Certification, Accelerated Learning Advisor, Project Management, Quality Education System (Process Improvement), Visio, TIRKS, WFA, Ericsson's Granite/Xng and Network Engineer

TECHNICAL SKILLS

Multiservice Provisioning Platforms (MSPP), Next Generation Digital Loop Carriers (NGDLC), Transparent LAN Services (TLS), Passive Optical Networks (PON), Wave Division Multiplexing (WDM), Air Blown Fiber (ABF), Micro-Trenching



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OVERVIEW

Telecommunications professional with extensive experience supporting multi-million dollar projects; directing and participating on teams of all sizes across multiple functional disciplines, which include: Network Engineering, Information Technology, Network Operations, Technology Training and Education.

PROFESSIONAL EXPERIENCE

SENIOR ADVISOR

TeknoGRID, LLC | 2018 – Present

- Evaluate and advise on best practices at it relates to operational effectiveness within OSS/BSS models
- Support in creating detailed process flows to assist in streamlining our internal and external systems
- Supports in team training and c-level executive coaching to help tighten core focuses and timelines on client deliverables

SENIOR AND TECHNICAL CONSULTANT

ERICSSON (formerly Telcordia) | 2008 – 2015

VIATECH, INC. A DSCI COMPANY | 2006–2008

- Supported OSS transformation for U.S. based Global Carrier, developed High Level Architectures and produced Level 3 Process flows.
- Provided consulting for process improvement, PMO/FMO gap analysis, metrics and quality improvement through North American network creation, service fulfillment and service assurance for wireless providers.
- Provided managed services supporting long haul services for a major US company. Provided circuit designs and managed a team of engineers for Gig-E, SONET OC48, OC12, OC3, DS3, and DS1 services using client specific systems for with extremely high service order volumes.
- Provided training needs analysis and delivery coordination for a new Super Network Operations Center of a North American provider.
- Responsible for development of technology roadmaps, for the Installation Information Infrastructure Modernization Program (I3MP), that will enhance the Army telecom engineering and implementation efforts.

ENGINEERING MANAGER

Verizon | 2003 – 2006

- Managed 24 Outside Plant Network Engineers, 20 Associates responsible for Outside Plant Planning, Design and Service Order Support for 48 Verizon Wire Centers in Central New Jersey
- Managed multiple mission critical projects including: Fiber To The Prem., Fiber To The Node, Hi-Capacity Service Provisioning

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